TEST 5.

[Q]

**Part 4**

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

**Questions 16-18 refer to the following news report**

16-What is the report about?

0A public health campaign

0A cost reduction plan

1A business merger

0A new line of food products

[Q]

17-Who is Sandra Latham?

0A news reporter

1A corporate executive

0A chef

0A banker

[Q]

18-What is scheduled to take place next week?

0A press conference

0A sales presentation

0A restaurant opening

1A business meeting

[Q]

**Questions 19-21 refer to the following advertisement**

19-What type of business is being advertised?

1An arts and crafts store

0A photography studio

0An office-supply shop

0A kitchenware store

[Q]

20-What is promoted in the advertisement?

0A repair service

0The convenient locations

1In-store instruction

0Gifts for all occasions

[Q]

21-What do all participants receive?

0An extended warranty

0Free gift wrapping

0Monthly e-mail announcements

1Necessary supplies

[Q]

**Questions 22-24 refer to the following telephone message**

22-What is the purpose of the telephone message?

0To announce a meeting cancellation

1To discuss a missing form

0To apologize for a late delivery

0To schedule a job interview

[Q]

23-What is Mr. O'Hara asked to do?

1Stop by an office

0Train new employees

0Send some forms

0Return a phone call

[Q]

24-Why is the caller concerned?

0The company may have the wrong address.

0An order has not been delivered.

1A paycheck may be delayed.

0An identification card is missing.

[Q]

**Questions 25-27 refer to the following notice**

25-What problem does the speaker mention?

0A shipment was missed.

0The order was wrong.

1The center will have no hot water.

0The hot water is working.

[Q]

26-What does the speaker imply when he says, "you might want to hold off until later"?

1Members of the center should come in the afternoon.

0Members of the center shouldn't come.

0There will be a meeting in the morning.

0The center is closed in the afternoon.

[Q]

27-What does the speaker say he will do?

1Send a text message

0Send an email

0Make a phone call

0Post a letter

[Q]

**Questions 28-30 refer to the following telephone message and chart**

|  |  |
| --- | --- |
| **ORDER FORM OF BLANDERS & CO.**  14 March 16 | |
| **Product** | **Quantity** |
| Case binders | 30 |
| Envelopes | 20 |
| Flags & Tabs | 40 |
| Legal pads | 10 |

28-Look at the graphic. How many case binders and legal pads were not delivered in total?

040

030

120

010

[Q]

29-According to the speaker, why are the case binders important?

0To look professional in the office

1To look professional in the court

0To organize their financial record

0To maintain the deadline

[Q]

30-Where does Trent Herrington most likely work?

0Accounting firm

1Law firm

0Patenting firm

0Catering business